



SERVING THE MAINLAND AND ALL POINTS IN HAWAII, ALASKA, AND GUAM
CERTIFICATED FREIGHT FORWARDER ICC FF-266 | SINCE 1935

April 24, 2020

Aloha,

We hope this finds you safe. Due to Matson's reduction in business from Covid-19, it has become necessary for them to eliminate their Friday night gate in Seattle, which services Hawaii. This change significantly compresses their gate receiving times on Friday from 8:30 P.M. to 4:00 P.M. Matson has stated, as business returns to normal volumes, they will revisit reopening the Friday night gate operation.

As a result of Matson's operational change, we must adjust our Hawaii freight receiving cutoff times in the Washington Terminal as follows:

- **Flat rack freight cutoff: Tuesday 4:00 P.M.**
- **Material 40 Feet and longer and rebar: Wednesday 4:00 P.M.**
- **All other freight: Thursday 4:00 P.M.**

These changes will go into effect Monday, April 27th, 2020.

We understand and are sympathetic to the disruptions and challenges you've had to navigate during this unparalleled time. We will continue to monitor our operation and how we can better serve you as we adjust accordingly to external changes.

Should you have any questions, please reach out to your sales representative or our Washington Terminal.

We sincerely appreciate your business and partnership.

Safe Regards,

Hawaiian Express Service, Inc.